

October 17, 2007

As an Internet services provider - we work in an industry that is plagued by poor customer service issues - as such, we notice competent and responsive service providers. When we asked Ms. Coolidge if she could help us with the copy for the launch of our new website - she immediately differentiated herself from her competition.

From the initial interview it was clear that Ms. Coolidge took the responsibility of being the written voice of Aosoft as seriously as we did. She asked excellent questions that went to the heart of what we wanted to communicate to our visitors and when the time came to perform the work she met or exceeded expectations in terms of delivery time and quality.

In this age of underachieving service providers that promise the world and deliver so little it was a pleasure to work with someone of integrity who cares about her work as much as we care about ours.

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Julian Alderman
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